

Inside Natural Gas Meter Relocation Program

InvestingInIllinois
A Nicor Gas system improvement initiative

Dear Valued Customer,

Investing in Illinois: A Nicor Gas System Improvement Initiative is a multi-year initiative to modernize aging natural gas infrastructure to enhance the safety and reliability of our natural gas distribution system. As part of this program, Nicor Gas is working to move all natural gas meters currently located inside homes and businesses to the outside to enhance customer convenience and to enable safer and more rapid access to our facilities for maintenance and repair.

You currently have an inside meter that needs to be relocated outside. Nicor Gas or our contractor **KS Energy** will contact you to schedule an appointment to move your gas meter outside and reconfigure your inside piping. We will work with you to identify where the new meter will be placed, and your natural gas service will remain off for approximately two hours. If there is more than one meter, the process may take longer. Any obstructions (drywall, furniture, enclosures) must be removed before the appointment so we can access your natural gas piping and meter to perform the work.

With the ongoing COVID-19 pandemic, please recognize that our employees and contractors have been advised to take precautions when interacting with customers and are following all necessary safety and personal protection guidelines, as recommended by the Centers for Disease Control and Prevention.

For Your Safety

These improvements are part of the Natural Gas Consumer, Safety & Reliability Act and costs are recovered under the Qualified Infrastructure Charge. All Nicor Gas employees and contractors will have Nicor Gas, AGL Resources or Southern Company Gas-issued ID cards and will present them if requested.

Our Commitment

We take great care in implementing construction practices that limit disturbances and we understand your time is valuable. We appreciate your understanding and thank you for allowing us to continue to provide you with safe and reliable natural gas service.

Restore Landscaping & Pavement

We understand that you value the appearance of your property. Nicor Gas, or one of its contractors, will restore landscaping and paving impacted by our construction to the condition in which we found it. Temporary restoration of some areas may be necessary until permanent restoration can be completed.



Questions?

Contractor Contact

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